



DECLARATION FOR PATENT APPLICATION

As a below named inventors, we hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I/we believe that I am the original, first and sole inventor (if only one name is listed below) or an original first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

FRAMEWORK FOR ESERVICE MANAGEMENT

the specification of which:

[] is attached hereto.

[X] was filed on October 26, 2001 as Application No. 10/035657
and was amended on _____.

I/we hereby state that I have reviewed and understand the contents of the above identified specification including the claims, as amended by any amendment referred to above.

I/we acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, §1.56.

I/we hereby claim foreign priority benefits under Title 35, United States Code, §119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a Filing date before that of the application on which priority is claimed.

Foreign Application(s), if any, for Patent or Inventor's Certificate Filed Within 12 Months Prior to the Filing Date of This Application:

<u>Country</u>	<u>Application No.</u>	<u>Date of Filing</u> (day, month, year)	<u>Priority Claimed</u>
_____	_____	_____	[] YES [] NO
_____	_____	_____	[] YES [] NO
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U.S. Provisional Application Number Filing Date

60/243,401 10/27/00

I/we hereby claim the benefit under Title 35, United States Code, §120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code §112, I/we acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, §1.56 which became available between the Filing date of the prior application and the national or PCT international Filing date of this application.

<u>Application Serial No.</u>	<u>Date of Filing</u>	<u>Status</u>
_____	_____	<u>(patented, pending abandoned</u>
_____	_____	
_____	_____	
_____	_____	

Please send Correspondence and direct telephone calls to:

PANACYA Inc.
134 National Business Parkway, Suite 400
Annapolis Junction, MD 20701
877-PANACYA
Attention: Pauline A. Constantino
General Counsel
Direct: 410-904-8696

***** Signature Page Follows *****

I/we hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under §1001 of Title 18 of the U. S. Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Earl D. Cox 30 Mar 2002
Inventor's signature Date

Earl D. Cox
Name of sole or first inventor

United States
Residence Citizenship

Morrisville, North Carolina
Post Office Address

Inventor's signature Date

Franco R. Negri
Name of second inventor

Columbia, Maryland Italy
Residence Citizenship

Post Office Address

Inventor's signature Date

Todd Materazzi
Name of third inventor

Columbia, Maryland United States
Residence Citizenship

Post Office Address

Inventor's signature Date

Jason Bragg
Name of fourth inventor

Winter Park, Florida United States
Residence Citizenship

Post Office Address

Inventor's signature

Date

Michael E. Cormier

Name of fifth inventor

West Hartford, Connecticut

United States

Residence

Citizenship

Post Office Address

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_____	_____	_____	<u>Under 35 U.S.C. §119</u>
_____	_____	_____	<input type="checkbox"/> YES <input type="checkbox"/> NO
_____	_____	_____	<input type="checkbox"/> YES <input type="checkbox"/> NO
_____	_____	_____	<input type="checkbox"/> YES <input type="checkbox"/> NO

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Yes No

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Application
Serial No.

Date of Filing

Status
(patented, pending abandoned

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Inventor's signature

Date

Earl D. Cox

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Jason Bragg

Name of fourth inventor

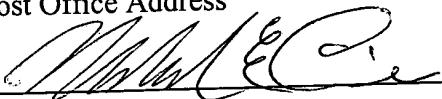
United States

Residence

Citizenship

Page 4

Post Office Address



4/12/02

Date

Inventor's signature

Michael E. Cormier

Name of fifth inventor

West Hartford, Connecticut

United States

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8

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<u>Country</u>	<u>Application No.</u>	<u>Date of Filing</u>
_____	_____	Adjustment date: 00/00/0000 06/06/2003 AYONDADF1 00000069 10035657 01 FC:2051 -65.00 DP
_____	_____	Repln. Ref: 06/19/2003 CKHLDK 0015414000 DAW:500911 Name/Number:10035657 FC: 9204 \$790.00 CR
_____	_____	_____

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RECEIVED

JUN 09 2003

OFFICE OF PETITIONS

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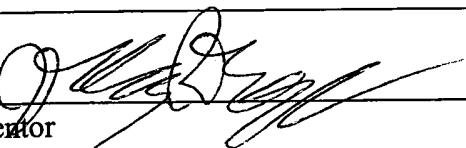
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